

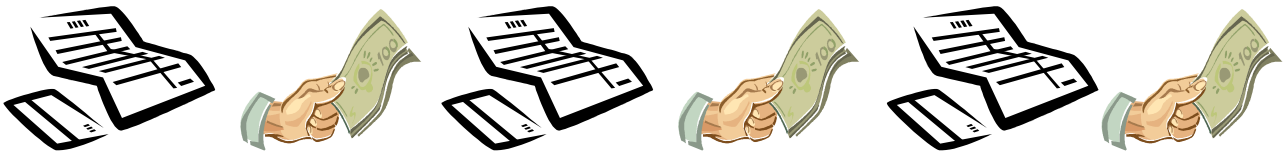
LITTLEWICK MEDICAL CENTRE – NEWSLETTER

May 2006

NHS – Issue 7, Volume 1

Private Fees-

As of 1st April 2006 our private fees have increased in line with British Medical Association recommendations. This will affect most private charges including all types of medicals and form completions. We will also have to charge VAT on items that don't require a GP's medical judgement and are purely administrative. eg passport form, copies of medical records etc. A VAT invoice/receipt will be supplied for these items.



Race for life-

Our practice nurses, Sr Theresa Fox and Sr Debbie Watson are taking part in a sponsored race which is called the race for life. By taking part in this race Sr Fox and Sr Watson will be raising money for cancer research . The race will take place on Sunday 7th May 2006 at 11:00am.



If you would like to sponsor our Nurses then you may do so at our main reception desk. We will need to take your full name, home address and postcode. Cancer Research UK can reclaim money back on every sponsorship donation and get an extra 28% without it costing you a single penny. You can still sponsor our nurses even if it is past the 7th May.

Dr Parfitt's retirement:

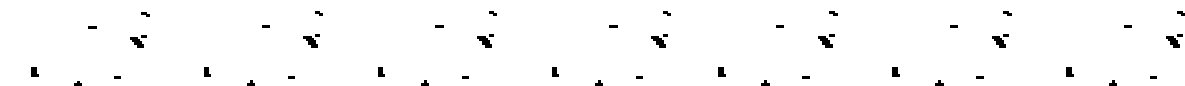
A message from Dr Parfitt: 'I would like to say 'Thank you' to all who sent cards, flowers and best wishes on my recent retirement. It is strange not to be coming back to Littlewick after nearly 29 years at the practice! However I have plenty to keep me happy & fulfilled. Thank you to so many of you who have been so loyal over many years. I have many good memories of my time in Ilkeston.'

Maternity Leave -

Dr Pizzey left the practice on 21st April 2006 to go on maternity leave. Dr Asher Siddiqi will be covering for her while she is off. He is a male GP.

Ringling taxis etc for Patients-

We can no longer able to make phone calls for taxis or any other phone calls for patients.



We can only allow patients to phone a family member if absolutely necessary, in an emergency for example.

MAY DAY BANK

HOLIDAY

We will be closed Monday 1st May and Monday 29th May.

Video Sessions

We are a practice highly committed to the training of future doctors and nurses. This means having medical students and nursing students and also post graduate doctors, health visiting and midwifery nurses in training attached to our practice. For some time now videos have been used in the assessment of consultation technique for doctors. It may be that when you book an appointment you will be offered an appointment with one of our GP Registrars who are with us for twelve months and it may be that it is a consultation that would be videoed.



This should be mentioned at the time of booking and on the day you arrive you will be asked to sign a consent form. These videos are only looked at by the doctor who you are seeing and possibly one of their educational supervisors, such as Dr Travell or Dr Mok. A few will be submitted for examination purposes and these are assessed externally and then the tapes are erased. We would value your co-operation in this aspect of our teaching of the future GPs. We accept that there may be certain reasons why people may not want to be videoed but we would hope that most people would agree to this. All examinations will be done off camera and if at the end of the consultation you do not wish the video to be used for educational purposes you can ask the doctor at the time and the video will be erased there and then.

Ordering repeat prescriptions-

When you put in a request for a repeat prescription, and there is more than one piece of paper for the request, can please attach all the of the pieces of paper together. Thank you

IF YOU HAVE A MILD WATER INFECTION YOU CAN GO TO THE CHEMIST AND GET ANTIBIOTICS WITHOUT SEEING A DOCTOR

The General Practice Assessment Questionnaire. (GPAQ)

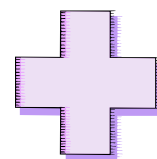
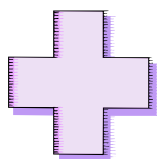
As of Monday 8th May we will be giving out these questionnaires to patients who come in to the surgery and have an appointment with the doctor. We would be very grateful if you could complete all the survey about the practice and about your visit.



The doctors at the practice want to provide the highest standard of care. Feedback from this survey will enable them to identify areas that may need improvement. Your opinions are therefore very valuable. Please answer all of the questions that apply to you. There are no right or wrong answers and your doctor will not be able to identify your individual responses.

Pharmacy First-

Pharmacy First gives you the choice of visiting your pharmacy, and if necessary, getting the same medications your doctor would have given for the problem. If you are registered with a doctor in Erewash PCT, you can ask at your doctor's reception or at your local pharmacy to register with Pharmacy First. You will need to complete and sign a simple registration form and then take it to a pharmacy of your choice.



You will continue to use this pharmacy for future problems that are covered by Pharmacy First. If the pharmacist thinks you need to see a doctor or a nurse they will give you a referral slip to take to your doctor's practice. If you decide to make an appointment, you should take the referral slip and

show your doctor or nurse. Please have a look at our waiting room notice board where you can find a detailed description about Pharmacy First and also the problems they can deal with. Please take a free information leaflet.